

Sharecare Request Submission Portal Instructions

1. Navigate to the website below submit a request:

https://myplatform.hds.sharecare.com/submission-tools/ui/pro?clientId=VA291

2. Add the **Patient Information** into the patient specifics, if applicable. For requests/audits containing multiple patients, enter first and last name as "AUDIT AUDIT" and DOB as 01/01/1900.

Submit a Request			
Patient Name (Required)			
First *	Last *		
Patient Date of Birth(Required)			
month/day/year			ä
Patient Email			
Patient Phone			
()			
Patient Address			
Street Address			
City	State	Zip Code	
		•	



REQUEST SUBMISSION PORTAL USER GUIDE

3. Authorization Document Upload* Click the Select Files button to open a dialog box that will allow you to search for the PDF files you want to upload or you may drag and drop files where it says Drop files here to select. Once the document is uploaded, you will have the option to Remove or View. Please note that the document *must* be in a PDF file, it cannot be in any other format.

Authorization Document Upload (Required)	
Select Files	Drop files here to select
Accepted file types: jpg, png, gif, jpeg. Maximum single file size: 5MB	
Please upload the authorization document in PDF format only. Please also make sure it is not encrypted or password-protected.	

4. Choose Date of Service Types of Records to be disclosed:

Choose Date of Service *	day 💦 Last two years (October 02,	2022 - October 02, 2024)	
Types of Records *			
Abstract Record Set 🥐	Admission Sheet	Cardiology Report	Continuity Care Document
Consultation	Discharge Summary	Emergency Room Report	History/Physical Report
Imaging Report	Immunizations	Lab/Test Results	Medications
Nurse Notes	Office Notes	Pathology Report	Physician Orders Report
Procedures/Operative Notes	Progress Notes	Therapy Notes	Other (Entire Chart, Actual Radiology Images, Billing Records, Specific Procedures, etc)



5. **Comments:** enter any comments that may be pertinent to the request being uploaded

Comments			
			/

6. Click **Submit**

